



Technical Operator

job description



the finer details

Which site am I based at?

Which team am I a part of?

Who do I report to?

Who do I look after?

Team size?

Do you have responsibility for a budget?

qualifications & experience

Essential:

- ♥ Good team working skills
- ♥ Able to undertake manual tasks
- ♥ Attention to Detail
- ♥ Effective Communication
- ♥ Relevant work experience as a machine

the purpose of your role

You will work as an important part of a team supporting the production or supply chain team on the site you are based. Whilst ensuring a safe working area, you will operate and optimise complex machines or processing equipment, ensuring we maintain the highest standards of product quality. Utilising your operational and mechanical skills and knowledge, you will be the go-to person for all in the team that need support with complex operational processes, optimising complex machines or identifying root cause of underlying problems.

Through the undertaking of maintenance tasks, validation checks and optimisation of the machines, you will ensure the team are able to meet their daily Key Performance Indicators (KPI's) with optimal utilisation of our assets and raw materials.

Your responsibilities:

- Demonstrate a commitment to Health & Safety by working in a safe manner, role modelling our safety behaviours, challenging unsafe practices, rectifying unsafe conditions and escalating to other team members when support is needed.
- Undertake routine checks to validate and maintain equipment safety control systems to maintain statutory compliance. Escalate any food safety breach or quality issue and ensure that any product below our standards is identified and held and the issues are escalated appropriately, resolved and released.
- Active involvement, commitment and governance of the quality management system, making sure all relevant controls and procedures are completed effectively to validate food safety controls and the products we make exceed customer and consumer expectations.
- Understands, adheres and leads good manufacturing practices and company standards of hygiene, PPE, and dress code. Role models a 'Clean as You Go' approach, leading workplace organisation and visual management standards with the team.
- Effective operation and optimisation of equipment and priorities to meet the production demand and delivery of the highest quality of products.
- Through the ownership of performance and yield in your area/asset you will optimise running conditions and lead the mechanical improvement activities that ensure effective use of resources.

TOGETHER



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Operator in a production environment

Desirable:

- ♥ Basic food hygiene
- ♥ Knowledge of HACCP
- ♥ Engineering Skillset

- Analysis and interpretation of operational machine parameters to support your effective decision making and drive improvements.
- Ensure the accurate and timely recording of downtime and raw material usage in an area.
- Undertake advanced/complex fault finding, decision making and rectification on equipment and lead the identification of root cause, escalating to engineering when required.
- Ensuring all equipment is properly cared for by the completion of effective cleaning and maintenance tasks.
- Work across the team and effective handovers to understand common challenges and opportunities seeking to identify where investigations may help most.
- Train and validate understanding to the highest standard, coaching and mentoring others to build capability.
- Energises the team and demonstrates a consistently enthusiastic approach, taking action quickly and encouraging others to do the same.

what good looks like for this role

Quality & Customer Focus

Sets the Food Safety standards within their teams on Food Safety. Understands the quality management process, and controls, ensuring all measures are completed and documented as required. Sets specific KPIs for teams and areas. Reports on levels of compliance and actively coaches' teams to develop.

Problem Solving and Decision Making

Clarifies ambiguous problems, questioning assumptions to reach a full understanding. Performs complex analysis uncovering critical and underlying insights to understand the problem. Uses skills, knowledge and judgement to generate and evaluate solutions to determine the best way forward. Supporting the team to find solutions to challenging issues

Results Focused

Thrives on being part of a team that are focused on achieving success and contributes by ensuring actions are assigned to the most appropriate individuals. Demonstrates a consistently energetic approach, taking action quickly and encouraging others to do the same.

Fault Finding & Asset Optimisation

Can determine failure points on equipment and will support re-engineering activities. Enhances standard running procedures to improve efficiencies & machine reliability. Actively contributes to the maintenance program and is able to determine when changes to the CMMS as required. Is able to support and train others in equipment operation and fault-finding techniques.

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Systems & Processes

"Diagnoses complex issues by comprehensively evaluating a broad range of variables, anticipating wider organisational implications of changing or introducing new processes. Can identify process deviations and maintain process stability. Considers and implements process control into areas of the operation where opportunities exist to optimise product quality."
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DRAFT

HR use

Date of last review:

Job reference no:

Job level:

Job family:

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