



Senior Process Technologist SS

job description



the finer details

Which site am I based at?

A designated Yeo Valley Production site (tbc) Some travel maybe required to liaise with other departments/sites/suppliers or customers

Which team am I a part of?

Development

Who do I report to?

Site Process Manager

Who do I look after?

1 direct

Team size?

N/A

Do you have responsibility for a budget?

N/A

Qualifications &

Experience

Essential:

♥ **Project Management-**

The purpose of your role

Under the direction of the Process Manager, the Senior Process Technologist will manage the launching & evaluating of new & existing products in the following categories (yogurt, ice cream, desserts, savoury & fruit) depending which site the role will be based at.

The role will work closely with cross-functional teams to assist in improving and developing production processes & procedures, implement new product innovations and ensure quality standards are consistently met. Main areas of focus are:

- ♥ Managing NPD/EPD launches
- ♥ Improving existing and developing new processes
- ♥ Product & Material reformulation

This role is critical in shaping the future of the Yeo Valley Product Portfolio.

Key responsibilities:

♥ **Product Process Support**

To manage the delivery of development projects from concept approval Gate 3 to launch delivery Gate 6. Collaborate with Innovation teams to identify opportunities for NPD, modifications and improvements.

♥ **Process Improvement & Optimisation**

Analyse current manufacturing processes and recommend improvements to the Site Process Manager to enhance productivity, improve quality and reduce waste in the business.

Manage trials under the guidance of the Site Process Manager to validate process improvements and new product formulations.

Support the implementation of process changes by testing and refining processes, ensuring efficiency, consistency, and sustainability and feed back findings to Site Process Manager.

♥ **Quality Assurance & Compliance**

Work closely with the Site Process Manager and Technical teams in maintaining the quality management systems and processes in line with legal, customer, company and other best practice requirements which create, maintain and improve the integrity and food safety and quality of all products manufactured.

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Experience in managing multiple product development projects simultaneously, with a focus on meeting deadlines and managing resources effectively.

♥ **Teamwork –**

Ability to work well with a collaborative, cross-functional team environment and lead within own area of expertise.

♥ **Problem solving –**

Proactively able to solve day to day challenges and use experience and judgement to resolve issues.

♥ **Communication -**

Strong verbal & written communication skills with the ability to present ideas and data clearly to technical & non-technical stakeholders

♥ **Drivers License** is essential due to multi-site locations

Support in process audits and support root cause analysis when quality or efficiency issues arise

Provide Process Technical support to production teams to resolve any issues related to process performance.

♥ **Cross Functional Collaboration**

Working with the Process Manager, Innovation, Production, Quality Assurance to ensure smooth implementation of new processes and products to deliver “right first time” approach.

♥ **Documentation & Reporting**

To manage the critical path and delivery of projects that meets the target launch date

Prepare & maintain accurate documentation related to process development, product trials and testing

Report findings, progress and trial results or changes to the Process manager and other relevant stakeholders

♥ **Training & Knowledge Transfer**

Write and training Quality Attributes to production teams on new processes and improvements to ensure effectiveness and consistency across production lines.

What good looks like for this role

Qualifications:

♥ Food qualification or previous related food manufacturing experience in Process

♥ Minimum 3 years of post-graduate experience in a food process NPD role, preferably within dairy, desserts, savoury or ice cream

Desirable Skills:

♥ **Industry Knowledge-**
Working knowledge of relevant legislation criteria and food production industry standards/HACCP

Personal Attributes:

♥ **Detail-Oriented –**
Attention to detail in both

General Profile:

The Senior Process Development Technologist will be supporting product innovation and continuous improvement within Yeo Valley’s yogurt, ice cream, dessert, savoury & fruit product lines. This role requires practical and conceptual knowledge in process development, alongside a basic understanding of related disciplines such as product innovation, technical development, and production. The Senior Process Development Technologist will be responsible for conducting factory trials, improving existing processes. Working with minimal supervision, they will independently address technical challenges. Additionally, they will be a key resource for less experienced colleagues, providing guidance & sharing knowledge.

Business Expertise: The Senior Process Development Technologist has a grasp of industry best practices in process development and understands how their work integrates with cross-functional teams.. The Senior Process Development Technologist’s ability to understand both the technical and



product development and documentation

♥ **Adaptability** – Able to work in a fast-paced environment and adjust to changing priorities & project timelines. Resilience and supporting others are key.

♥ **Analytical Thinker** – analytical skills, capable of interpreting data to guide decision-making processes

♥ **Tenacious** & “can do” attitude

♥ **Self-driven** with a growth mindset & can use initiative

♥ **Desire** and ability to influence & drive change

♥ **Hands on** & practical approach to working

♥ **Good IT skills** -Microsoft and database systems

commercial aspects of the business will be critical in driving product success and ensuring that Yeo Valley’s products are competitive.

Leadership: While the primary responsibility will be hands-on technical work, the Senior Process Development Technologist can lead small scale projects and trials or specific workstreams. In addition to overseeing their own projects, they will demonstrate mentoring guidance to the Process Technologists and provide advice to solve challenges and achieve project milestones. The role requires them to identify technical and operational challenges, apply innovative solutions, and recognise how these decisions affect the broader product development process.

Impact: Guided by department policies and overall product development plans, the Senior Process Development Technologist will impact a range of operational and technical activities within the team and across related departments. Their work on factory trials, process improvements, and NPD/EPD launches will be essential to meeting service and quality goals while ensuring the efficient scaling of new and existing products. By improving processes and contributing to the launch of innovative products, the Senior Process Development Technologist will play a role in Yeo Valley’s ability to deliver high-quality products that meet customer expectations.

Interpersonal Skills: The Senior Process Development Technologist must possess clear and fluent communication skills to explain complex technical information clearly to both technical and non-technical stakeholders. This includes sharing sensitive information and navigating challenging situations with tact and professionalism. As a key member of the product development team, they will guide others, both within the organisation and potentially with external partners, to adopt best practices and innovative solutions.

HR use

Date of last review:

Job reference no:

Job level:

Job family:

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